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June 13, 2000

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 12th Street, SW
TW-A325
Washington, DC 20554

Re: In the Matter of Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996, Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers, First Order On Reconsideration, CC Docket 94-129

Dear Secretary Salas:

On May 24, 2000, James Veilleux and Cynthia Hamilton of VoiceLog LLC made a written and oral ex parte presentation to Dana Bradford and Will Cox of the Common Carrier Bureau concerning several issues in the above-captioned docket. Attached is a copy of the presentation used to guide the discussion.

Specifically, the participants discussed the need for clarifying certain aspects of the First Order, the benefits of automated third party verification, and practices associated with automated third party verification. VoiceLog advocates the use of automated third party verification and further advocates that the FCC staff provide a interpretation of FCC anti-slamming rules that make it clear that automated third party verification is included in the definition of third party verification. VoiceLog also advocates the following: that automated verification be required to provide the same level of protection as live operator third party verification, that scripting requirements should be consistent across states and should be limited to what is minimally needed to identify the customer and his or her wish to change carriers, that language requirements should be consistent across all verification methods, and that procedural requirements for third party verification should facilitate the use of automated third party verification.

If you have any questions concerning this notice or the presentation, please contact me at 704-543-6613.

Sincerely,

James Veilleux
President